STATE OF ALABAMA

Information Technology Policy

Policy 640-04_RevA: Voice over Internet Protocol

OBJECTIVE:
Establish the requirements for securely deploying Voice over Internet Protocol (VoIP) capability onto State of Alabama network resources.

SCOPE:
This policy applies to all State of Alabama organizations that plan or manage VoIP technology.

RESPONSIBILITIES:
Prior to deploying VoIP capabilities onto State of Alabama network resources, State of Alabama organizations shall:

1. Develop appropriate network architecture for data and voice considerations; security and technical requirements shall be specified in applicable standards.

2. Ensure the organization has examined and can acceptably manage and mitigate the risks to State of Alabama information, system operations, and continuity of essential operations when deploying VoIP systems.

VoIP systems shall be centrally managed by the Information Services Division (ISD) of the Department of Finance for all organizations on the capitol campus served by ISD.

Off-campus organizations may obtain and deploy their own VoIP systems/services after providing a security plan to the State IT Security Council for approval.

To ensure security and supportability, organizations shall procure only VoIP products that are capable of complying with State standards.

All organizations shall contact the ISD Help Desk to identify/register their existing VoIP systems.

ENFORCEMENT:
Refer to Information Technology Policy 600-00: Information Security.

Signed by Jim Burns, Chief Information Officer

DOCUMENT HISTORY:

Version	Release Date	Comments
Original	2/13/2007	
Rev A	10/24/2008	Removed "approved VoIP product list" requirement; added ISD responsibility to centrally manage campus VoIP systems and other organizations responsibility to register systems with ISD.